



PRESS RELEASE

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NOS MOBILE NETWORK COVERAGE AWARDED THE BEST IN PORTUGAL

- **Recognition awards mobile experience of the NOS users during the 2nd half of 2020**
- **Results are based on more than 54 million consumer-initiated tests taken using Ookla® Speedtest®**
- **NOS is the first telecommunications operator to receive the award in Portugal**
- **This award is obtained at the same time NOS launches Wi-Fi Calling, a new and exclusive technology in Portugal, and VoLTE, that will also improve the quality of its network**

NOS is the operator with the best mobile network coverage in Portugal, according to Ookla® as shown in Coverage Score™ [results](#)*, which measures the overall availability and extent of network coverage based on consumer-initiated tests taken using Speedtest®.

The award results from an extensive data analysis, collected during the second half of 2020, to determine the best mobile coverage in Portugal – network availability in the various geographical areas of the country. Coverage Score is calculated taking into account how often users have network availability in the location where the consumer-initiated test is carried out.

The study, which involved a comparison between the three Portuguese telecom operators, confirms that NOS is the telecommunications company that provides the best network coverage for its customers, based on analyses in over 366 thousand Portuguese locations.

This is the first year that a telecommunications operator in Portugal receives the award from Ookla, the global leader in fixed broadband and mobile network testing applications, data and analysis.

"We are pleased to present NOS with the award for Best Mobile Coverage in Portugal. This recognition is testament to their exceptional performance in Q3-Q4 2020 based on Ookla's rigorous analysis of consumer-initiated tests taken with Speedtest." states Doug Suttles, CEO at Ookla.

"This recognition reflects the strong and ongoing investment by NOS in delivering to its customers a mobile network prepared and of guaranteed quality, a commitment that we reinforced with the implementation of the fifth generation of the mobile network. We want to reach more and more Portuguese, addressing territorial inequalities and providing the best telecommunications experience to all." emphasises Jorge Graça, CTO of NOS.

In line with the ambition to lead the development of 5G in Portugal, NOS is preparing the arrival of this new technology, but continues to modernise and improve its previous-generation mobile network services. For this reason, in 2020 NOS launched VoLTE technology, which allows high-quality phone calls to be

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made simultaneously with mobile data, having no restriction with regard to internet speed, and Wi-Fi Calling, an exclusive technology that makes it possible to make and receive calls over any Wi-Fi network, using an NOS number. With an innovative mobile network ready for the future, NOS pioneered the release of eSIM technology, which allows activation of a mobile tariff without the need for a physical card, also launching, as an exclusive, the Smart Number service, which allows sharing of the phone number and tariff between equipment, in particular smartwatches, and NB-IoT solutions, which bring to the market the possibility of the mobile network connecting to everything and everyone.

In 2021, NOS intends to continue this recognition, expanding and strengthening its mobile network while paving the way for digital transformation and development of innovative products and services that will create the most advanced mobile network in the market and improve the way we live, work and learn, anywhere in the country.

*Based on analysis by Ookla® of Speedtest Intelligence® data Q3–Q4 2020. Ookla trademarks used under license and reprinted with permission.

About NOS

NOS is the largest communications and entertainment group in Portugal. It offers state-of-the-art fixed and mobile solutions, television, internet, voice and data to all market segments. It is a leader in cinema distribution and exhibition, owning the largest number of cinema complexes and cinemas in Portugal.

NOS has 5 million mobile customers, 1.7 million television customers, 1.8 million fixed telephone customers and 1.5 million fixed broadband internet customers.

More information at <http://www.nos.pt/institucional>

More information about NOS mobile network at nos.pt/RedeMovel

About Ookla

Ookla, the company behind Speedtest®, is the global leader in fixed broadband and mobile network testing applications, data and analysis. Over ten million tests are actively initiated by consumers each day across all Speedtest platforms, with over 35 billion completed to date. As a result, Ookla has the most comprehensive analytics on worldwide internet performance and accessibility. Ookla solutions have been adopted by a significant number of internet service providers and mobile carriers worldwide and have been translated into over 30 languages for use by thousands of businesses, governments, universities and trade organizations. Ookla's headquarters are located in Seattle, WA with additional offices in Dublin, Ireland.

Learn more at www.ookla.com.